

## TO MAKE A CLAIM

Mercury's claims adjusters are certified by the National Institute of Automotive Service Excellence. In the event of a covered mechanical breakdown, please contact us at

**(800) 654-8455**

Mercury Select Management Company, Inc.  
P.O. Box 728866 • Oklahoma City, OK 73172-8866



## Mechanical Breakdown Protection

Our low rates are just the beginning.

Your Mercury Representative:



OLD HICKORY CREDIT UNION  
P.O. BOX 431  
OLD HICKORY, TN 37136-0431

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# Choose your plan.














## Platinum Protection

includes all components listed in Gold, Silver and Bronze, plus extended coverage for virtually all of your vehicle's mechanical and electrical components\*








## Gold Protection

includes all components listed in Silver and Bronze, plus the following:




-  **ENGINE:** Exhaust manifold - Radiator - Electric fan motor - Water pump housing - Belt tensioner - Engine thermostat - Hot water valve.
-  **TRANSMISSION AND TRANSFER CASE:** Electronic shift control; processor, sensor - Four wheel drive actuator.
-  **DRIVE AXLE:** Differential cover.
-  **STEERING:** Damper - Tie rods - Tie rod ends - Steering wheel - Tilt wheel mechanism - Rear wheel steering: control valve and sensor, control unit, shaft and couplings, power cylinder(s), oil pump, stepper motor, rack assembly.
-  **BRAKE:** Combination valve - Accumulator - ABS: booster pump, control processor, control sensors, control solenoids, modulator valve, valve and accumulator - Brake calipers - Wheel cylinders.
-  **SUSPENSION:** Radius arm and bushing - Stabilizer bar, links and bushings - Strut bearings and bushings - Air suspension compressor - Suspension control computer - Suspension control solenoids - Height sensor - Mode selector switch.
-  **ELECTRICAL:** Electronic fuel injection: sensors, control units - Electronic spark timing control unit - Igniter - Horn and horn relay - Power antenna motor - Rear window: defogger unit, defrost grid - Electric power seat motor - Electric convertible top motor - Electric sunroof motor - Electric headlamp motor - Electronic instrument panel: control module, display - Engine wiring harness - Electronic traction control sensors and control module - Electronic suspension air compressor - Factory installed theft alarm system - Factory installed remote keyless entry transmitter/receiver - Inclinator - Illuminated vanity mirrors - Trip/mileage computer.
-  **FUEL SYSTEM:** Fuel injection pump - Diesel fuel injectors - Gasoline fuel injectors (for electrical failure only) - Vacuum pump.
-  **AIR CONDITIONING:** Pressure switches - Automatic temperature control selector head - Air ducts - Air registers - Control cables - Power module - Plenum doors - Vacuum motors - Heater core.
-  **AUDIO CENTER:** Factory installed entertainment chassis modules including: Radio - CD player - Magnetic tape player - Graphic equalizer (Limited to repair only, not replacement).
-  **HARDWARE:** Ashtrays - Door: latches, locks, hinges - Hood: latch release mechanism, struts, hinges, torsion bars - Ignition switch lock cylinder - Rear hatch struts - Seat tracks - Deck lid: latch/release, hinges, torsion bars - Power seat transmission - Window: crank handles, regulators - Wiper motor transmission - Altimeter - Compass - Glove box: lock, latch.

## Silver Protection

includes all components listed in Bronze, plus the following:

-  **ENGINE:** Engine oil pressure gauge - Radiator fan motor - Water pump and pulley - Fan clutch - Fan shroud - Radiator coolant recovery unit - Electric radiator fan motor relay/switch - Electric radiator fan motor sensor - Engine coolant temperature gauge.
-  **STEERING:** Gear housing/rack assembly and their internal components - Control valve and cylinder - Power cylinder assembly - Steering column shaft(s) and their couplings/bearings - Steering knuckle - Power steering pump, pulley, and mounting bracket - Pitman arm - Idler arm - Drag link - Steering column bearings.
-  **BRAKE:** Master cylinder - Power brake assist boosters - Backing plate assembly - Brake pedal assembly - Parking brake pedal - Parking brake cable - Parking brake release mechanism - Self adjusters - Brake lines & fittings.
-  **SUSPENSION:** Wheel bearings - Sway bar and its bushings and linkage - Upper and lower control arms - Control arm shafts and bushings - Upper and lower ball joints - Strut bar - Spindle and support.
-  **ELECTRICAL:** Alternator - Voltage regulator - Ignition coil - Electronic ignition: module, distributor - Throttle position sensor - Fuel control temperature sensor - Idle control actuator - Manifold vacuum sensor - Crankshaft position sensor - Camshaft position sensor - Alternator: pulley, mounting bracket - Igniter - Volt/amp gauge - Starter motor - Starter motor: drive, solenoid - Wiper motors - Manually operated electrical switches - Horn and horn relay - Electric window motors - Electric mirror motors - Cruise control: module, actuator - Electric door lock: relay, actuator - Electric trunk/tailgate/hatchback actuators - Backup light switch - Brake light switch - Door operated courtesy light switches - Neutral safety switch - Windshield washer pump - Cigarette lighter(s) - Auxiliary power point - Tachometer - Headlamp dimmer switch - Map lights - Clock.
-  **FUEL SYSTEM:** Fuel tank - Fuel pump - Accelerator pedal - Fuel pressure regulator - Fuel level sending unit - Accelerator pedal linkage - Fuel pressure sensor - Fuel pump relay - Fuel shutoff control - Fuel tank filler pipe - Metal fuel lines - Fuel gauge.
-  **AIR CONDITIONING:** Compressor - Accumulator/drier only in conjunction with compressor replacement - Condenser - Evaporator - Compressor clutch and coil - Compressor pulley and mounting bracket - Expansion valve - Orifice tube - Idler pulley and bearing - Manual temperature control selector head - Blower motor - Heater control valve - Idler pulley tensioner.

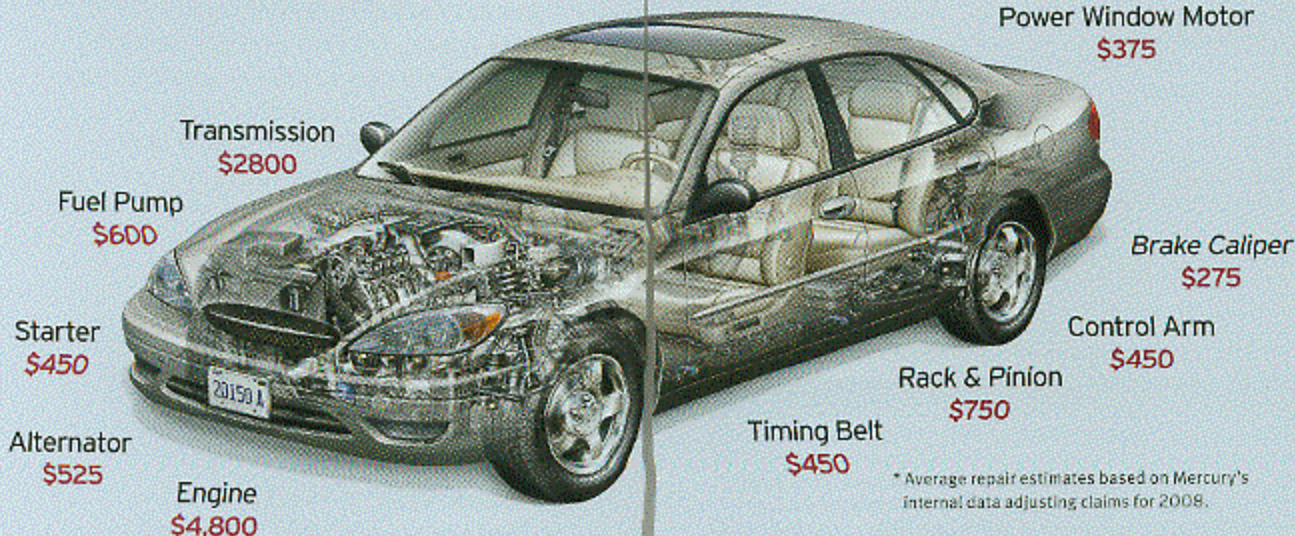
## Bronze Protection

-  **ENGINE:** Cylinder block - Cylinder head(s) - Turbocharger/supercharger and their internal components - Mounts - Timing gears - Timing/balance shaft chain/belt, guides, tensioners, sprockets and cover - Flywheel/flex-plate - Harmonic balancer - Oil pan - Oil pump - Intake manifold - Valve cover(s) - Wastegate.
-  **TRANSMISSION AND TRANSFER CASE:** Transmission and transaxle cases and their internal components - Mounts - Torque converter - Vacuum modulator - Transmission oil cooler - Gear shift lever - Transmission shift linkage - Pan - Transfer case and all internal components.
-  **DRIVE AXLE:** Final drive and axle housings and their internal components - Axles - Axle shafts and bearings - Propeller shafts - Hubs - Constant velocity joints - Universal joints - Center bearings - Yokes - Hub bearings - Locking rings.

\* **COVERAGES AND EXCLUSIONS** — Seals and gaskets are included for all Platinum, Gold, and Silver Plan covered components. Fluids and filters are included in conjunction with a covered repair. Examples of parts not covered are: Audio speakers, Batteries, Body panels, Body seals, Bumpers, Cables, Carpeting, Chassis, Clamps, Fasteners, Convertible tops and their mechanisms, Exhaust and emission system components, Gasoline fuel injectors that do not have an electrical failure, Glass, Insurance, Hoses, Lines and fittings (except brake lines and fittings), Mirrors, Manual clutch components, Paint, Passenger restraint system, Seals, Secondary ignition components, Self trim moldings or appearance items, Suspension springs, Telephones, Torsion bars, Upholstery, Weather stripping, Wheel lug nuts/studs, Wheels, Wheel covers, Inboard computer, Navigation system, Video components, Leads-up display and light vision systems. Also specifically excluded are normal maintenance and service items, alignments, adjustments, fuses, lights/bulbs/lenses, accessory drive belts, brake pads and shoes, brake drums and rotors, shock absorbers, struts and any component not supplied as original equipment by the vehicle manufacturer. We may use replacement components of a like kind and quality that may be rebuilt, remanufactured, or used. Refer to the contract for the conditions of coverage, exclusions and your duties during the term of the contract.

## Protect your Investment

How many times have you heard stories about cars breaking down **right after the warranty expires?** With Mechanical Breakdown Protection from Mercury, you can **rest easy knowing you are covered.**



\* Average repair estimates based on Mercury's internal data adjusting claims for 2008.

Bronze Silver Gold Platinum

	Bronze	Silver	Gold	Platinum
Hardware				+
Audio Center				
Air Conditioning				
Fuel				
Brakes				
Suspension				
Electrical				
Steering				
Drive Axle				
Transmission & Transfer Case				
Engine				

✓ **Want Maximum Protection?**  
**Go Platinum!**

Mercury's **premium Platinum Protection Plan** gives you complete peace of mind, while also **increasing your vehicle's resale value!**

Mercury provides protection you can count on.



## AVOID UNEXPECTED COSTLY REPAIRS

Mercury's Mechanical Breakdown Protection Plans extend coverage to virtually all mechanical and electrical components of your vehicle. They are available for both new and pre-owned vehicles, and coverage is transferrable if you sell your vehicle before your agreement expires providing added resale value.

## MERCURY MAKES IT EASY FOR YOU!

- Repairs can be done at any licensed U.S. or Canadian repair facility
- No limit to the number of claims and one deductible per visit
- All claims are handled by Mercury, not a third party administrator, with direct payments to repair facilities
- Enjoy additional savings up to 50% or more off manufacturer extended warranties

## COVERAGE BENEFITS

**24-Hour Roadside Assistance.** In the event your vehicle is disabled during the term of your coverage, Roadside Assistance Service is provided. These services include:

- Towing
- Lost Key / Lock-Out Services
- Other Road Services

**Rental Vehicle Assistance.** In the event of a covered Mechanical Breakdown during the term of your contract, you will be covered for alternate transportation expenses according to the schedule in your agreement.\*

**Tire Protection.** If the tires on your vehicle are damaged during their normal life by glass, nails or other road hazards, they will be repaired or replaced.\*

**Trip Interruption.** You can be reimbursed for meals and lodging up to three days if you are stranded because of a covered breakdown more than 100 miles away from your home.



## ✓ Upgrade to Platinum!

Looking for bumper to bumper coverage?

Upgrade to the **Platinum Protection Plan** and extend coverage to virtually every mechanical and electrical component of your vehicle!\*

